

Foodservice FAQs

1. How does my student pay for lunch?

Your student has a 4-digit account code setup through Skyward Family Access. They will enter that code in the lunch line to pay for their food. You must fund that account through Skyward Family Access.

2. How do I get my Skyward Family Access login information?

Call 708-448-4800 for assistance.

3. Can students just pay with cash in the lunch line?

We discourage the use of cash in the schools. If you must, you may pay with cash in the building office until October 1st, 2015. Office staff will not provide change. The entire cash amount will go onto the student's lunch account. After October 1st, if you need to pay in cash you must go to the Central Administration building at 8800 W 119th St, Palos Park, IL.

4. What can I do with my old lunch tickets?

Bring the lunch tickets in to the office and you will receive credit in your account for the appropriate amount.

5. At South Middle School, will the account code work in the A La Carte line for snacks?

Yes, all student cafeteria payments will be done with the account codes.

6. I have several children in Palos 118 schools. Do I need to fund each student's account separately?

No, these are family accounts. You can fund any of your children's account and it will be available to all of your children at any 118 school.

7. How do I know that only my student is using their lunch code?

When a student enters the 4 –digit code in the lunch line their picture pops up on the cashier's screen to verify identity.

8. How will I know if the account funds are getting low?

You will receive an email notification when the account balance is getting low.

9. I am on the Free and Reduced lunch plan, how does this program affect me?

First, please verify that you are enrolled in the Free and Reduced program, you can do so by contacting Kathy Pagoria at 708-448-4800. If you are not enrolled and would like to enroll please submit an application through the Skyward Family Access portal. Your application will be approved or disapproved based on the program qualification specifications. This program will allow your student to purchase lunches with their 4-digit code and the system will charge them either the free or reduced amount.